



COUNTRY RESTRICTIONS

The following is a list of countries and the items that are banned or restricted in some way that would lead to delays in Customs or may cause the shipment to be returned. We ask you to please check it and call us if you have any question. (385)-528-8351

Thanks!

Angola

Do not ship the following:

- Animal Products - Beef Jerky and cheese products, etc.
- Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
- Books - Max quantity of 5 per shipment
- Chemicals (non-hazardous) - oils, waxes
- Communications equipment - mobile phones, laptops, electronic equipment
- Cosmetics
- Currency - Cash of any kind is prohibited
- Drugs - prescription & non-prescription, pre-inspection required
- Food - all types, including candy
- Hand Sanitizer - gel or liquid (wipes ok)
- Jewelry
- Nail Polish
- Oil Products
- Perishables
- Toy Guns - all types prohibited

Armenia

Please don't send the following items:

- Artwork
- Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
- Chemicals (non-hazardous) - oils, waxes, etc.



Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Food - A certificate of Origin is required. Ask us to send you the form to fill out and send with shipping documents.

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Toy Guns - all types prohibited

Australia

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Cosmetics - Lead content must be stated.

Currency - Cash of any kind is prohibited

Drugs - Pharma is subject to import approval from Dept. of Health

Food - Home- made goodies prohibited.

Hand Sanitizer - gel or liquid (wipes ok)

Home made treats, candy, etc. Commercially bought food with labels are okay.

Leather goods - all types

Nail Polish

Toy guns - all types prohibited

Wood Products

Bahamas

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Cosmetics - each must be sent individually

Currency - Cash of any kind is prohibited

Food items - each must be sent individually

Hand Sanitizer - gel or liquid (wipes ok)

Liquids - each must be sent individually

Nail Polish

Personal Effects (Used items owned by recipient prior to their mission) - each must be sent individually

Prescription drugs - Each different type must be sent under a separate shipment

Toy Guns - all types prohibited



Belgium

Please don't send the following items:

- Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
- Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
- Currency - Cash of any kind is prohibited
- Dairy & Meat products - Beef jerky, cheese products, etc.
- Hand Sanitizer - gel or liquid (wipes ok)
- Nail Polish
- Non prescription drugs and vitamins
- Prescription Drugs - must have doctors original prescription accompany package documents
- Toy Guns - all types prohibited

Belize

Do not ship the following items:

- Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
- Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
- Books and magazines - max qty of 5 pieces
- Cosmetics - all types
- Currency - Cash of any kind is prohibited
- Hand Sanitizer - gel or liquid (wipes ok)
- Liquids - including non-hazardous
- Toy Guns - all types prohibited

Benin

Please do not send the following items:

- Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
- Currency - Cash of any kind is prohibited
- Hand Sanitizer - gel or liquid (wipes ok)
- Jewelry - all types
- Nail Polish
- Toy Guns - all types prohibited

Bolivia

Please don't send the following items:

- Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
- Animal Products - Beef jerky, cheese products, etc.
- Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
- Cosmetics - all types
- Currency - Cash of any kind is prohibited
- Drugs - Pharma must have Dr. prescription included.



Food - all types including candy. This will get stuck in Customs
Hand Sanitizer - gel or liquid (wipes ok)
Magazines - Max of 1 and must state as gift
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Technical items - mobile phones, laptops, electronic equipment, etc.
Toy Guns - all types prohibited

Botswana

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Nail Polish
Toy Guns - all types prohibited

Bulgaria

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (non-hazardous) - oils, waxes, etc.
Clothing - all types
Computer Software - all types
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Shoes - all types
Sports Equipment
Toy Guns - all types prohibited

Cambodia

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - all cash of any kind is prohibited



Drugs - Prescription and non-prescription ok but packing slip must be submitted with shipping documents.

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry

Liquids

Nail Polish

Perishables

Playing cards

Toy Guns - all types prohibited

Watches and clocks

Cameroon

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Currency - Cash of any kind is prohibited

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry

Nail Polish

Packages containing food and or lotions will incur a duty of 76.5% of the CIF (value of item plus cost of freight and insurance) value

Toy Guns - all types prohibited

Canada

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Currency - Cash of any kind is prohibited

Drugs and medication - Prescription

Essential oils

Hand Sanitizer - gel or liquid (wipes ok)

Meat Products

Nail Polish

Passports

Personal Effects (Used items owned by recipient prior to their mission)

Toy Guns - all types prohibited

Canary Islands

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.



Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Books - A certificate of Origin is required. Ask us about this.

Calendars - all types

Cosmetics - all types

Currency - Cash of any kind is prohibited

Food - (Candy and treats are accepted up to 10 lbs. though)

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry

Nail Polish

Personal Effects (Used items owned by recipient prior to their mission)

Prescription Drugs - composition, and Dr. Prescription in Spanish is required. Delays probable

Toy Guns - all types prohibited

Cape Verde

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Computer parts

Currency - Cash of any kind is prohibited

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry

Liquids

Nail Polish

Toy Guns - all types prohibited

China

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

CDs and drives - Must state - CD - gift, for personal use only.

Computer Parts

Cosmetics - all types

Costume Jewelry - CTR rings, etc.

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Personal Effects (Used items owned by recipient prior to their mission)

Toy Guns - all types prohibited



Colombia

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

All shipments will incur 10% duty rate and 16% tax

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Chemicals

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Personal Effects (Used items owned by recipient prior to their mission)

Toy Guns - all types prohibited

Used Clothing - all types

Czech Republic

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Oil Products

Personal Effects (Used items owned by recipient prior to their mission)

Shoes - Must describe type and content (material, dimensions and weight in metric, number of pieces or pair).

Toy Guns - all types prohibited

Denmark

Please don't send the following items:



Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Toy Guns - all types prohibited

Dominican Republic

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Communications Equipment - Cell phones
Currency - Cash of any kind is prohibited
Hand Sanitizer - gel or liquid (wipes ok)
Hazardous chemicals
Liquids - all types
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Toy Guns - all types prohibited

Ecuador

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Cosmetics - including deodorant, shampoo, make-up, foot powder, etc.
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - Recipient may be required to obtain sanitary certificate from the government
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Toy Guns - all types prohibited
Used clothing is prohibited

El Salvador

Please don't send the following items:



Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Drugs (prescription and non-prescription) will incur a \$25 fee from the Ministry of Health that recipient must pay
Food items will incur a \$25 fee from the Ministry of Health that recipient must pay
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Toy Guns - all types prohibited

Fiji Islands

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Currency - Cash of any kind is prohibited
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Nail Polish
Toy Guns - all types prohibited

Finland

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Nail Polish
Toy Guns - all types prohibited

France

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) - oils, waxes, etc.
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - all types, including candy



Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Toy Guns - all types prohibited

Germany

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (Including Non-Hazardous) - oils, waxes, etc.
Computer Software - All types
Currency - Cash of any kind is prohibited
Drugs - Prescriptions and Non-Prescriptions (Vitamins)
Food - small quantities allowed, no animal products (beef jerky) or dairy products
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Personal Effects - used items owned by recipient prior to mission
Toy Guns - all types prohibited

Greece

Please don't send the following items:

Animal products - beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Cosmetics - all types
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - low value items ok, but may cause a delay
Nail Polish
Toy Guns - all types prohibited

Guatemala

Please don't send the following items:



Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) - oils, waxes, etc.
Cologne & Perfume - all types
Cosmetics - all types
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Mobile phones - including parts and accessories
Nail Polish
Toy Guns - all types prohibited

Haiti

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Hand Sanitizer - gel or liquid (wipes ok)
Toy Guns - all types prohibited

Honduras

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Toy Guns - all types prohibited

Hong Kong

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) - oils, waxes, etc.
Computers - including parts and software
Currency - Cash of any kind is prohibited



Drugs - prescription & non-prescription (Vitamins)
Hand Sanitizer - gel or liquid (wipes ok)
Leather goods - all types
Nail Polish
Toy Guns - all types prohibited
Unlimited Gift allowance (Not subject to duties or taxes)

Hungary

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - Canned and processed foods only
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Toy Guns - all types prohibited

India

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) - oils, waxes, etc.
Computer Software
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
DVDs
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - only costume jewelry allowed
Leather - all types
Liquids
Music - printed or manuscript form
Oil Products
Personal Effects (Used items owned by recipient prior to their mission)
Shoes - all types
Sports Equipment
Toy Guns - all types prohibited



Indonesia

Please don't send the following items:

- Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
- Currency - Cash of any kind is prohibited
- Hand Sanitizer - gel or liquid (wipes ok)
- Jewelry - all types
- Toy Guns - all types prohibited

Ireland

Please don't send the following items:

- Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
- Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
- Currency - Cash of any kind is prohibited
- Drugs - prescription & non-prescription (Vitamins)
- Hand Sanitizer - gel or liquid (wipes ok)
- Nail Polish
- Personal Effects (Used items owned by recipient prior to their mission)
- Toy Guns - all types prohibited

Italy

Please don't send the following items:

- Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
- Animal Products - Beef jerky, cheese products, etc.
- Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
- Chemicals (including non-hazardous) - oils, waxes, etc.
- Cologne and Perfume
- Communications equipment - mobile phones, laptops, electronic equipment, etc.
- Cosmetics - all types
- Currency - Cash of any kind is prohibited
- Drugs - prescription & non-prescription (Vitamins)
- Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.
- Food - All kinds including candy, gum and mints
- Hand Sanitizer - gel or liquid (wipes ok)
- Nail Polish
- Personal Effects (Used items owned by recipient prior to their mission)
- Toy Guns - all types prohibited

Jamaica



Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) - oils, waxes, etc.
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
DVDs - Must state length, width, duration, description, and reason for importation.
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Toy Guns - all types prohibited

Japan

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Cologne and Perfume
Cosmetics - all types
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
DVDs - Must declare what it is, length and reason for export
Eye glasses and contacts
Food - Non perishables only, max wt of 22 lbs.
Hand Sanitizer - gel or liquid (wipes ok)
Leather goods - all types
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Toy Guns - all types prohibited

Kenya

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Toy Guns - all types prohibited

Kiribati



Please don't send the following items:

Aerosol cans

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Currency - cash of any kind is prohibited

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Toy guns

South Korea

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Animal Products- Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Chemicals (including non-hazardous) - oils, waxes, etc.

Communications equipment - mobile phones, laptops, electronic equipment, etc.

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Liquids

Nail Polish

Oil Products

Toy Guns - all types prohibited

Liberia

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Communications equipment - mobile phones, laptops, electronic equipment, etc.

Currency - Cash of any kind is prohibited

Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Nail Polish

Toy Guns - all types prohibited

Madagascar



Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Liquids - all types
Nail Polish
Toy Guns - all types prohibited

Malaysia

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
CDs - charged an additional 10% tax at delivery
Chemicals
Cologne and Perfume
Currency - Cash of any kind is prohibited
Drugs (prescription and non prescription) including vitamins
Electronic games and equipment - charged an additional 10% tax at delivery
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - 10% sales tax on delivery
Nail Polish
Shoes - charged an additional 30% tax at delivery
Sports Equipment - Import and tax due upon delivery
Toy Guns - all types prohibited
Toys - 15-20% import tax plus 10% sales tax due upon delivery

Mexico

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Candy - The following missions have tougher customs agents and candy has been rejected: Monterrey East, Queretaro, Saltillo, Tampico, Torreon and Tuxtla
Candy - up to 1 kilo, MUST be in original packaging, CANNOT be chocolate
Chocolate - not listed as a restricted item, but Mexican customs department has been holding shipments with chocolate lately and requiring additional documentation.
Cosmetics - all types
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)



Food - all kind, except candy, see above for candy

Jewelry - must be less than 20 items (for example you can send up to 19 CTR rings)

Leather goods - all types

Liquids - including non-hazardous

Nail Polish

Oil products

Shoes - all types

Toy Guns - all types prohibited

Used Clothing - all types

Wood Pencils - do not send!!

Moldova

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Currency - Cash of any kind is prohibited

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Plant Products

Seed - including sunflower seeds, pumpkin seeds, etc

Toy Guns - all types prohibited

Mongolia

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Food - all types, including candy (canned and dried food exemption) but will incur inspection delays

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Leather goods - all types

Nail Polish

Toy Guns - all types prohibited

Mozambique

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Chemicals



Currency - Cash of any kind is prohibited
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Nail Polish
Toy Guns - all types prohibited

Namibia

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) oils, waxes, etc.
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - Samples only, Max weight is 11 lbs. Max value is 20 dollars
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Liquids
Nail Polish
Toy Guns - all types prohibited

Netherlands

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - Must get clearance for food items before being sent, please contact our office with a list of the intended food items being sent
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Toy Guns - all types prohibited

New Zealand

Please don't send the following items:



Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Ceramics - all types
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - Subject to inspection by ministry of food and drug. Expect a delay of 1 to 2 days, possible \$45 inspection fee
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Toy Guns - all types prohibited

Norway

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - Some items are allowed, we must contact DHL Norway to ensure the items are permitted. Please contact our office with your intended food items
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Toy Guns - all types prohibited

Panama

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Cologne and perfume
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Cosmetics - all types
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Shoes - Re-evaluation at Panama Customs will be done regardless of stated value. Expect 3 - 4 extra days



clearance

Toy Guns - all types prohibited

Papua New Guinea

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Nail Polish

Toy Guns - all types prohibited

Paraguay

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Costume Jewelry (CTR rings) - each must be sent individually

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

DVDs and Commercial CDs

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Toy Guns - all types prohibited

Philippines

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

CDs and DVDs - Must state content on it. Example: CD - Gift, pictures and data, not for resale

Chemicals

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Electronic Equipment

Food - If in small quantity. Describe each item then - personal consumption only. Example: Candy Bar -

For personal consumption only.



Hand Sanitizer - gel or liquid (wipes ok)

Liquids

Nail Polish

Personal Effects (Used items owned by recipient prior to their mission)

Toy Guns - all types prohibited

Poland

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Chemicals (including non-hazardous) - oils, waxes, etc.

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Personal Effects (Used items owned by recipient prior to their mission)

Toy Guns - all types prohibited

Portugal

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Clothing

Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Toy Guns - all types prohibited

Romania

Please don't send the following items:



Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) - oils, waxes, etc.
Cologne and Perfume
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Cosmetics - all types
Currency - Cash of any kind is prohibited
Drugs - Prescription: Attach a Dr. Prescription and reason for import. State the Consignee is a temporary resident of Romania and is a missionary for the LDS Church. Not for resale. (Hand write on Commercial Invoice)
Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Oil products
Personal Effects (Used items owned by recipient prior to their mission)
Toy Guns - all types prohibited

Samoa

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Drugs - Prescription: recommend sending Dr. Prescription and reason. State the Consignee is a temporary resident of Samoa and is a missionary for the LDS Church.
DVDs - Subject to censorship or screening
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Perishables - all types
Seeds - Sunflower, etc.
Toy Guns - all types prohibited

Sierra Leone

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) - oils, waxes, etc.
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Cosmetics
Currency - Cash of any kind is prohibited
Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.
Food - List as samples only, not for resale. Max weight is 20 lbs.



Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Liquids
Nail Polish
Toy Guns - all types prohibited

Singapore

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Cologne & perfume - all types
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Currency - Cash of any kind is prohibited
Drugs - non-prescription (Vitamins)
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Oil Products
Prescription Drugs - Must have a Dr. Prescription and hand write statement on Commercial Invoice:
Name of medicine, name brand, reason for import, product composition, qty per bottle, and wt of each capsule, product composition and its a finished product.
Toy Guns
Toy Guns - all types prohibited

Slovakia

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - Acceptable in small quantities only.
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - must include net weight
Personal Effects (Used items owned by recipient prior to their mission)
Shoes - all types
Toy Guns - all types prohibited

South Africa



Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Computer Software - max is 6 CDs (does not include music CDs)
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Seeds - sunflower, pumpkin, etc
Shoes - all types
Toy Guns - all types prohibited

Spain

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef Jerky, Leather, etc..
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Cosmetics - Soap, Shampoo, Cologne, Perfume, Make-up, Etc.
Currency - Cash of any kind is prohibited
Drugs - Prescription, non prescription (Vitamins)
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Toy Guns - all types prohibited

Sweden

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
CDs - no music or computer CDs can be sent, text CDs only
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)



Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Toy Guns - all types prohibited

Switzerland

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Cologne and perfumes - all types

Currency - Cash of any kind is prohibited

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Nail Polish

Toy Guns - all types prohibited

Tahiti

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Currency - Cash of any kind is prohibited

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Nail Polish

Sports equipment - all types

Toy Guns - all types prohibited

Taiwan

Please don't send the following items:



Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
CDs - all audio/visual media are subject to Taiwan governmental inspection and censorship
Chemicals (including non-hazardous) - oils, waxes, etc.
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Food - Above 12 lbs. major customs delays forms and inspections required
Hand Sanitizer - gel or liquid (wipes ok)
Jewelry - all types
Nail Polish
Oil Products
Toy guns - all types
Toy Guns - all types prohibited

Thailand

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) - oils, waxes, etc.
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Cosmetics - all types
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.
Food - all types, including candy
Hand Sanitizer - gel or liquid (wipes ok)
Liquids
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Playing Cards
Toy Guns - all types prohibited
Toys - all types

Tonga

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Chemicals (including non-hazardous) - oils, waxes, etc.
Currency - Cash of any kind is prohibited



DVDs and CDs - Recorded, max value no more than \$45 otherwise import duty of 15 - 20% of shipment value due at delivery

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Nail Polish

Toy Guns - all types prohibited

Trinidad & Tobago

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Chemicals (including non-hazardous) - oils, waxes, etc.

Communications equipment - mobile phones, laptops, electronic equipment, etc.

Currency - Cash of any kind is prohibited

Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.

Hand Sanitizer - gel or liquid (wipes ok)

Toy Guns - all types prohibited

Uganda

Please don't send the following items:

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Currency - Cash of any kind is prohibited

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Prescription Drugs

Ukraine

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

CDs - must state 'CD is not for sale, duplication, further distribution and has no commercial value'

Chemicals (including non-hazardous) - oils, waxes, etc.



Communications equipment - mobile phones, laptops, electronic equipment, etc.
Cosmetics and hygiene items
Currency - Cash of any kind is prohibited
Currency - Cash of any kind is prohibited
Drugs - prescription & non-prescription (Vitamins)
Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.
Food - all types, including candy
Glasses or Contacts
Hand Sanitizer - gel or liquid (wipes ok)
Plastic made products
Toy Guns - all types prohibited

United Kingdom

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese, milk, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Currency - Cash of any kind is prohibited
Food - All types - Must have prior written consent from DHL to send or it will be sent back. Email us and we can ask.
Hand Sanitizer - gel or liquid (wipes ok)
Nail Polish
Personal Effects (Used items owned by recipient prior to their mission)
Prescription Drugs
Toy Guns - all types prohibited

Uruguay

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray
Animal Products - Beef jerky, cheese products, etc.
Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information
Books - all types
CDs - only 3 allowed per shipment
Chemicals (including non-hazardous) - oils, waxes, etc.
Communications equipment - mobile phones, laptops, electronic equipment, etc.
Cosmetics and person hygiene items



Currency - Cash of any kind is prohibited

Drugs - prescription & non-prescription (Vitamins)

Electronic Equipment - MP3 player, tablet, Kindle, iPad, camera, laptop, mobile phone, etc.

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Nail Polish

Personal Effects (Used items owned by recipient prior to their mission)

Shoes - All types

Toy Guns - all types prohibited

Vanuatu

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Chemicals (including non-hazardous) - oils, waxes, etc.

Currency - Cash of any kind is prohibited

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Nail Polish

Toy Guns - all types prohibited

Zambia

Please don't send the following items:

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Chemicals (including non-hazardous) - oils, waxes, etc.

Cosmetics and personal hygiene items

Currency - Cash of any kind is prohibited

Drugs - non-prescription (Vitamins)

Food - all types, including candy

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Prescription Drugs - Only acceptable if accompanied with prescription. Must state that the Rx is for a temporary resident serving a mission.

Toy Guns - all types prohibited



Zimbabwe

Please don't send the following items:

Aerosol cans - Silly string, Cheez Whiz, Deodorant, Bug spray

Animal Products - Beef jerky, cheese products, etc.

Batteries - Alkaline permitted, but must obtain clearance code, please call us for more information

Chemicals (including non-hazardous) - oils, waxes, etc.

Currency - Cash of any kind is prohibited

Drugs - non-prescription (Vitamins)

Food - all types, including candy (chocolate is acceptable)

Hand Sanitizer - gel or liquid (wipes ok)

Jewelry - all types

Leather goods - all types

Nail Polish

Personal Effects (Used items owned by recipient prior to their mission)

Playing Cards

Prescription Drugs

Sports Equipment

Toy Guns - all types prohibited